



**Vert Housing**  
Specialist Supported Accommodation

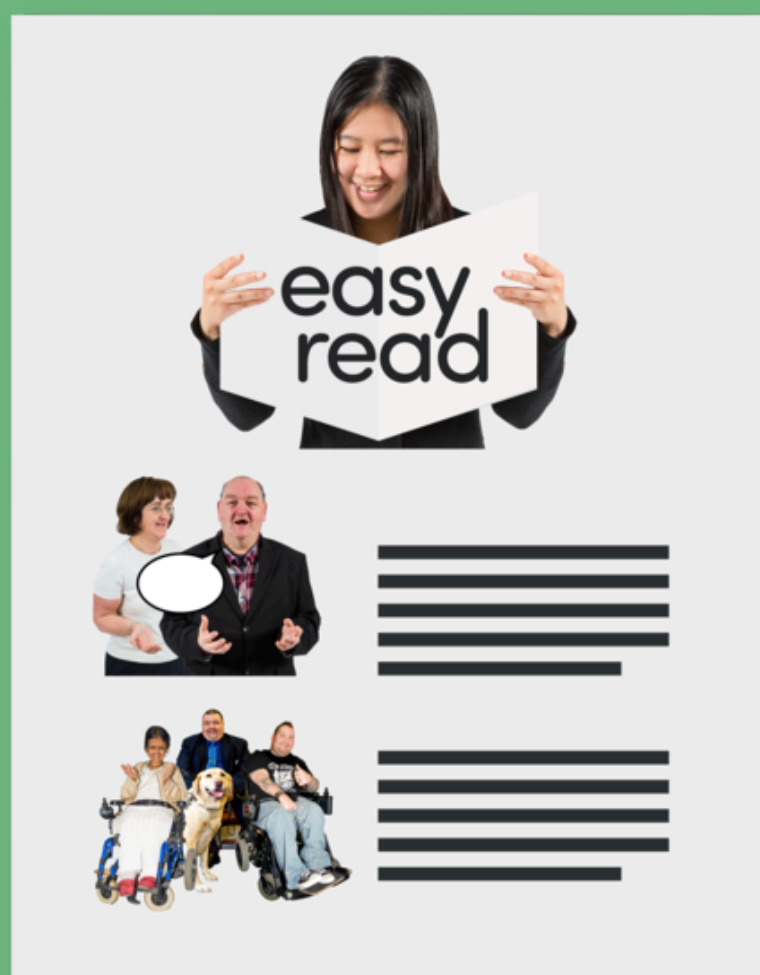


# Gas Safety

**What you need  
to know**



# About us & these booklets



**This EasyRead booklet is part of a series of booklets about your housing.**

**We hope you find them useful.**



**We are Vert Housing, we have been providing specialist supported housing since 2021.**

**We are a not-for-profit company.**

**Company number 13218815**



**Your local office is Bakewell Court Office.**

**It is open from 9.30am to 5pm, Monday to Friday**

**Please get in touch with us if you have any questions or need any more information.**

**Details about how to get in touch with us are at the back of this booklet.**

# What is in these booklets



**Gas safety - what you need to know**



**How do I know if I'm being poisoned by carbon monoxide?**



**Safety checks**



**When we visit**



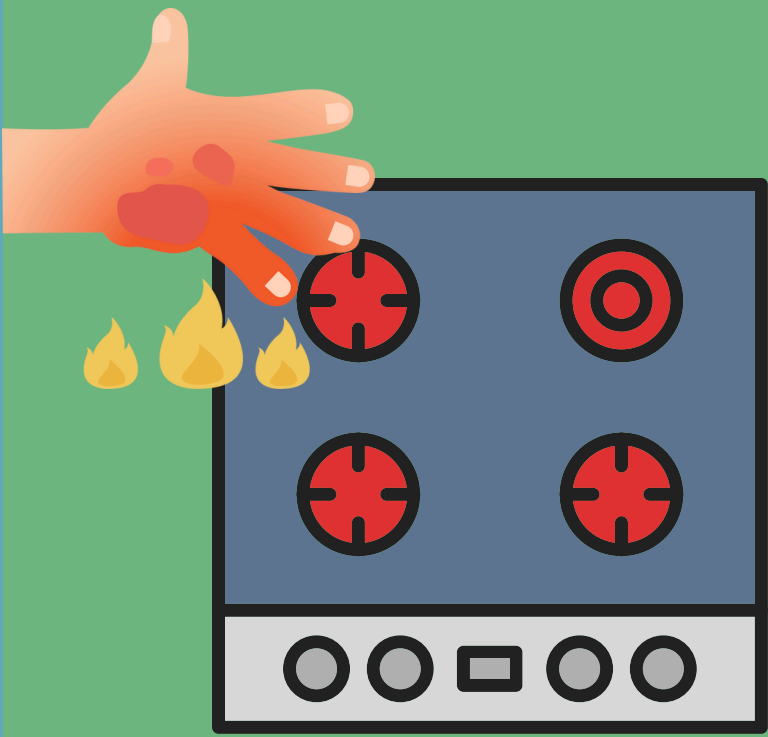
**What to do if you smell gas**



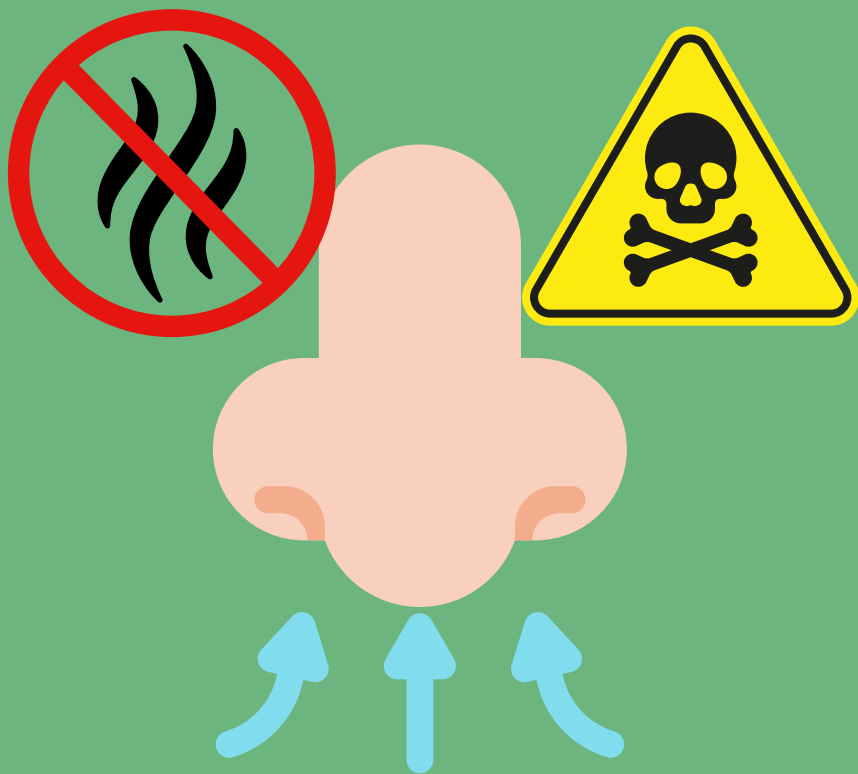
**Things you must not do**



# Gas safety - what you need to know



**Cookers and boilers sometimes use gas. These need checking every year to make sure they are safe.**



**If gas equipment is not checked it can get dangerous. It lets off a gas you cannot see or smell, called Carbon Monoxide.**



**People die from Carbon Monoxide poisoning every year.**



# How do I know if I'm being poisoned by carbon monoxide?



**You might have carbon monoxide poisoning if:**

**You get very tired or sleepy quickly.**



**You get a headache for no reason.**



**You begin to feel sick in your stomach or get sudden stomach pains.**



**You get sudden chest pains.**

**If you think that you have carbon monoxide poisoning, see a doctor as fast as you can!**



# Safety checks



**Every year we have to check all the gas equipment you have to make sure it is safe. We have to do this by law.**



**We will mend our equipment and tell you about any problems any of your things have, like your own cooker.**



**The checks are free and the law says we have to do them.**



**If you do not let us in to do the checks, you can get into trouble and will have to pay our costs. These could be up to £200.**



# When & who will visit



**We aim to book all of our compliance and test visits three months in advance.**

**We will create a diary entry in our Google calendar & invite your support staff, we will also send you a message via the Arthur app.**

**Our contractors are required to sign in and show their ID when asked.**

**They will always be polite and courteous.**

**They will keep your house tidy**



# When & who will visit



**We will test your alarms**



**We will tell you what we have done and anything else that needs doing**



**We will give you a certificate to say we have done the checks**



**We will answer any questions you have**



**Every now and again we check up on our work to make sure it is done well.**

# What to do if you smell gas

**If you think you smell gas:**

**Put out any flames**



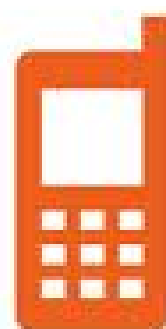
**Open windows and doors**



**Do not use sockets or switches**



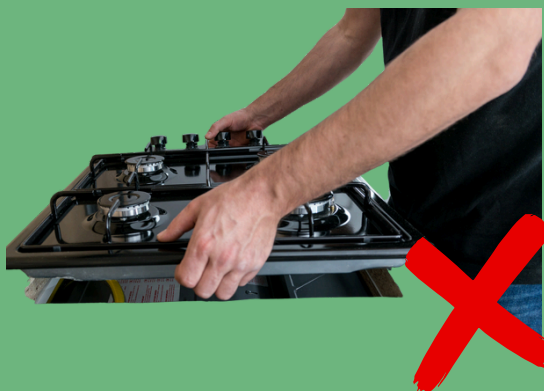
**Turn the gas off - this information is in the property manual**



Call the National Gas  
Emergency Number on  
**0800 111 999**  
Lines open 24 hours a day,  
365 days a year



# More information about Gas



**At Vert Housing we remove all gas appliances**

**We remove gas fires**

**We remove gas hobs**

**We install induction hobs, these are safer**

**The only gas appliance in your property is the gas boiler**

# How to get in touch with us



**You can call our offices at any time of the day or night. If no one is there leave a message and we will get back to you.**



**Our number is:  
0330 133 3072**



**Our email:  
[info@verthousing.co.uk](mailto:info@verthousing.co.uk)**



**For more information on gas safety please go to the Gas Safe website:  
[www.gassaferegister.co.uk](http://www.gassaferegister.co.uk)**