

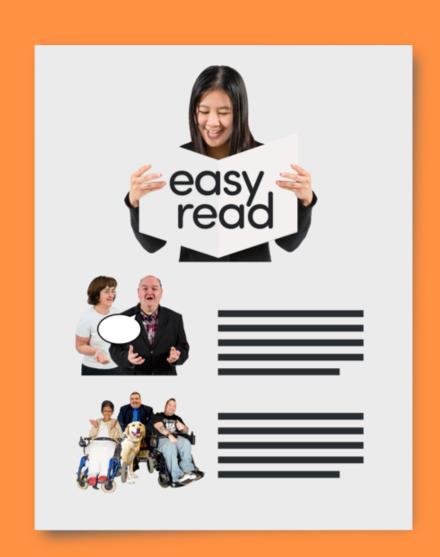


Living with a disability

Living with a disability Making changes to your home



About us & these booklets



This EasyRead booklet is part of a series of booklets about your housing.

We hope you find them useful.



We are Vert Housing, we have been providing specialist supported housing since 2021. We are a not-for-profit company. Company number 13218815



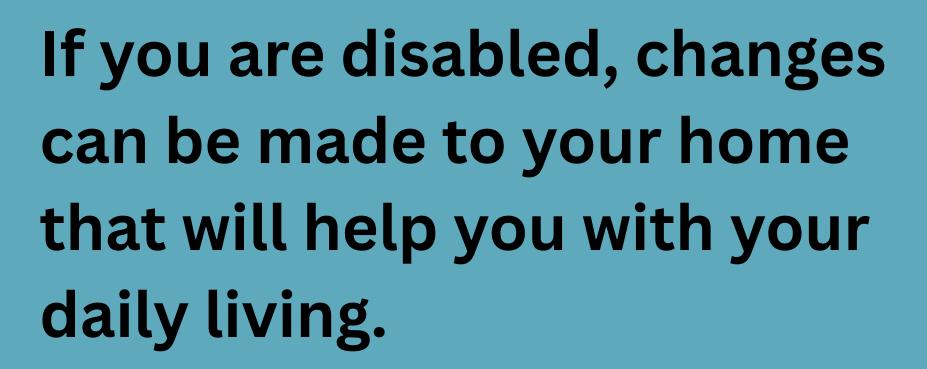
Your local office is Bakewell Court Office.

It is open from 9.30am to 5pm, Monday to Friday

Please get in touch with us if you have any questions or need any more information.

Details about how to get in touch with us are at the back of this booklet.







This booklet is about how to ask for changes to be made.



Changes to your home can help you get in and out or move around.

They include things like ramps and special showers.



If you want changes made to your home, you need to get in touch with your local council first.



The law says that they should help you if you need any changes done.

You need to get in touch with social services. You will need to ask to speak to the 'occupational therapist'.

You should ask them to visit you. Your council will then decide if they can help you or not.

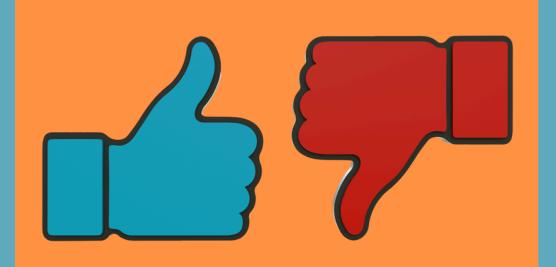
If the council can help you, you may be able to get some money to help you pay for the changes. This is called a 'Disabled Facilities Grant'.



How much money you get depends on how much money you have already.



If you have your own money, you might have to pay for some or all of the changes yourself.



If your council cannot help, you can get in touch with us.



We always try to help the people who use our services. We want people's homes to meet their needs.







We sometimes have some money to help people who need changes to their homes or we know about other ways to get money.

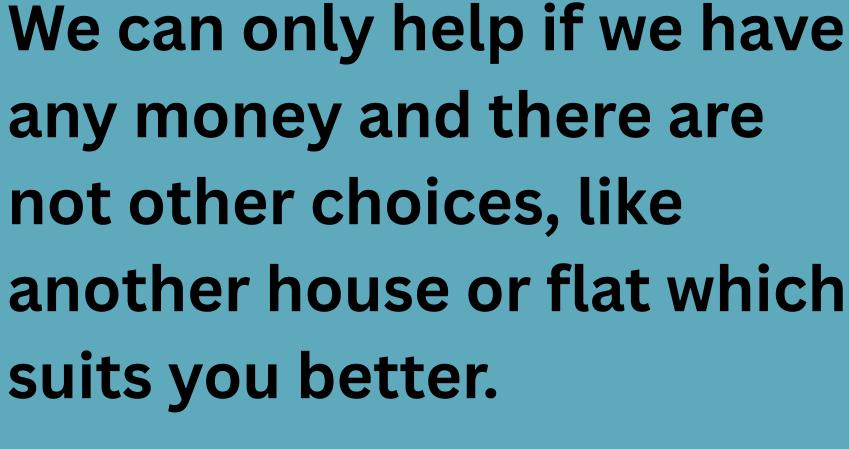
If you have your own money, you might have to pay for some or all of the changes yourself.

When you ask us for help, we will:

Visit you to help you fill in the forms needed.

Ask a health worker or occupational therapist about the changes that would help you the most





We need to make sure we are using the money the best way we can.



We will tell you what we have decided within 10 working days after seeing you.

If we can help you, we will tell you when work will start on your home.



If we cannot help you, we will tell you what other choices you have.

How to get in touch with us



You can call our offices at any time of the day or night. If no one is there leave a message and we will get back to you.



Our number is: 0330 133 3072



Our email: info@verthousing.co.uk