



**Vert Housing**  
Specialist Supported Accommodation



# Water Safety & Legionella

**How to keep your  
water safe in your  
home**



# About us & these booklets



**This EasyRead booklet is part of a series of booklets about your housing.**

**We hope you find them useful.**



**We are Vert Housing, we have been providing specialist supported housing since 2021. We are a not-for-profit company. Company number 13218815**



**Your local office is Bakewell Court Office.**

**It is open from 9.30am to 5pm, Monday to Friday**

**Please get in touch with us if you have any questions or need any more information.**

**Details about how to get in touch with us are at the back of this booklet.**

# What is Legionella disease



**Legionnaires' disease, is a kind of lung infection. It is caused by tiny germs called Legionella.**

**These germs like to live in water, such as in pipes or air conditioning in big buildings.**

**People can get sick if they breathe in small water droplets with these germs. Signs that someone is sick include coughing, having a fever, feeling cold and shaky, and having sore muscles. This illness can be very serious, especially for older people or those who are already sick.**

**Keeping water systems clean can stop the germs from spreading.**



# How to keep your home safe



**Run taps and showers at least once a week.**



**Keep taps and showerheads clean.**



**Vert Housing will do a Legionella Risk Assessment and water test every two years.**



**Your water should not be too hot, if it is, please tell your support staff immediately.**

# How to get in touch with us



**You can call our offices at any time of the day or night. If no one is there leave a message and we will get back to you.**



**Our number is:  
0330 133 3072**



**Our email:  
[info@verthousing.co.uk](mailto:info@verthousing.co.uk)**